



Adaptive Imports Shipping & Delivery Policy

We're committed to getting your order to you safely and efficiently. Please review our shipping and delivery guidelines:

Standard Shipping Rates

- **System Orders:** \$99.95
- **Parts Orders:** \$29.95
- **Hoggi Evolution Size 3:** \$125
- **Headovations HeadAloft:** \$29.95
- **Daytot Items:** \$29.95

Additional Delivery Services

- **Lift Gate Service:** \$125 (if required)
- **Residential or Limited Access Delivery:** \$125
- **Inside Delivery:** Additional fee applies
- **Appointment-Required Delivery:** Must be requested at time of order
- **Re-Delivery Fee:** Applied if the initial delivery attempt is unsuccessful

Shipping to End Users

- Orders shipped directly to end users receive a **14% secondary discount**.

Delivery & Damage Policy

- Inspect all shipments upon delivery.
- If you notice visible damage, ask the driver to open and inspect the contents.
- Document any damage by writing "**Damaged on Delivery**" on the Bill of Lading (BOL) or Delivery Receipt.
- Do **not** accept damaged shipments. Contact us immediately so we can resolve the issue.