



US Distributor of

daytot

Return Policy

1. Merchandise will be accepted for a refund, or exchange, only when a Return Merchandise Authorization (RMA) has been issued by contacting customer service by phone (877) 767-9462 or by email: orders@adaptiveimports.com.
2. RMA must be requested within 30 days of original shipment. The returned product must be received within 60 days of the RMA being issued. No refund will be issued for any products received after 60 days.
3. The customer is responsible for the cost of returning the product and assumes all responsibility for damage in shipping the returned goods. Shipping insurance is recommended.
4. Please pack items carefully.
5. Any returned goods that are damaged (not like-new condition) due to misuse, inadequate packaging, or mishandling will NOT be refunded to the customer.
6. Hygiene products are non-returnable.
7. If the reason for a return is the result of Adaptive Imports' error (e.g., we shipped the wrong item or to the wrong location), we will issue a full refund including return freight charges.
8. THE RMA NUMBER MUST BE CLEARLY PRINTED/MARKED ON THE OUTSIDE OF THE RETURN BOX.
9. Send the returned product to our warehouse at the following address:

**Adaptive Imports
2760 Circleport Drive
Erlanger, KY 41018**



EMAIL & WEB:

sales@adaptiveimports.com
www.adaptiveimports.com

PHONE & FAX:

Tel: (877) 767-9462
Fax: (877) 394-3465

ADDRESS:

2760 Circleport Dr.
Erlanger, KY 41018

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